

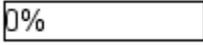
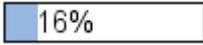
Quarter 1 Performance Report



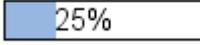
PI Status		Action Status		Short Term Trends	
	Alert		Cancelled		Improving
	Warning		Overdue; Neglected		No Change
	OK		Check Progress		Getting Worse
	Unknown		Not Started; In Progress		
	Data Only		Completed		

Portfolio Owners Housing, Health and Wellbeing

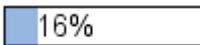
Title	Service Area	Status	Completion Date	Progress Bar	Notes
Work with local organisations to improve people's life chances and reduce levels of poverty	Regeneration and Welfare		31-Mar-2023	<div style="width: 6%;"><div style="width: 6%;"></div></div> 6%	Grant agreements with Nottingham Citizens Advice Bureau, WeRHere and Gedling Play Forum have been prepared for final sign off, which is expected in early July. Quarterly monitoring will be reported back to the Council throughout 2021/22.
Deliver improvements to the standard and of availability of temporary accommodation	Regeneration and Welfare		31-Mar-2023	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	
Identify and deliver key interventions to prevent homelessness and rough sleeping	Regeneration and Welfare		31-Mar-2023	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	
Maintain active involvement in the County wide Health and Wellbeing board, South Nottinghamshire Integrated Care System and continue to support delivery of the approved Health and Wellbeing Plan.	Communities and Leisure		31-Mar-2023	<div style="width: 11%;"><div style="width: 11%;"></div></div> 11%	<u>Community Development ICP Lead</u> The Head of Communities and Leisure has been appointed as Executive Lead for Community development by the Integrated Care Partnership (ICP) Board and attends monthly Board meetings. This role is leading on the development of a Project Initiation Document for the

					<p>Community Development theme.</p> <p>Working with the ICP an Expression of Interest has been submitted to the NHS Targeted Prevention Funding. Killisick has been identified as a target area and a successful bid will seek to increase the capacity for community engagement to support wellbeing needs in that local neighbourhood.</p> <p><u>Primary Care Networks</u></p> <p>The Head of Communities and Leisure now attends monthly coordination meetings with the Clinical Directors of the 4 local Primary Care Networks (PCNs). NHS PCN Development Managers are now integrated as part of the Gedling Health and Wellbeing Partnership structure. A Council/PCN action plan is now being developed and will be established in Q2.</p> <p><u>Gedling Health and Wellbeing Partnership</u></p> <p>The terms of reference for the Gedling Health and Wellbeing Partnership has been reviewed and its adoption by partners will be sought in July. Further work to revise the Gedling Health and Wellbeing Plan will be undertaken in Q2.</p>
Working with key partners develop and implement a plan to address the impact of alcohol related harm in the borough	Communities and Leisure		31-Mar-2023		Planning for the delivery of a brief intervention training programme for staff by commissioned health services will be undertaken during Q2.
Agree and implement a range of actions to deliver the approved Sport and Physical Activity Strategy	Communities and Leisure		31-Mar-2023		<u>Physical Activity Insight</u> Council officers and the Director of Environment, Communities and Leisure have had an initial scoping meeting on physical activity data and insight review

					<p>with Active Notts. Proposals to pursue a detailed Gedling Borough level insight report will be taken to the Gedling Health and Wellbeing Partnership in July.</p> <p><u>Sport and Physical Activity Strategy</u></p> <p>Consultation on the Draft Sport and Physical Activity Strategy was undertaken in August 2020.</p> <p>The Strategy will now be revised following a review of the local insight and data seeking adoption in Autumn 2021.</p>
Review options for improving our Leisure facilities	Communities and Leisure		31-Mar-2023	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #4a86e8; display: flex; align-items: center; justify-content: center;"> 25% </div>	<p>Member meeting 16/06/21 to update on progress in terms of option consideration.</p> <p>Slides distributed 27/07/21.</p> <p>Site walk around to consider options - Leader, Corporate Director, Regeneration Officer, Head of Service 25/08/21.</p> <p>Milestones to be added to Pentana - PID drafted - Member Panel ToR Drafted - Programme Board Date for PID Sign Off etc.</p>
Develop investment opportunities into sport and physical activity outreach programmes	Communities and Leisure		31-Mar-2023	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #4a86e8; display: flex; align-items: center; justify-content: center;"> 30% </div>	<p><u>Carlton Insight Project</u></p> <p>Physical Activity data has identified the Carlton/Carlton Hill area as a location where there are high levels of physical inactivity in the older population. This data has therefore provided a geographically focused area for a local partnership project involving the Council, Active Notts and other partners. Initial conversations have started with local stakeholders in the Carlton area, to try and build an understanding of the local area, assets and the people that live there.</p>

					<p><u>Health Walks</u></p> <p>The popular Get Going Gedling Walking for Health Walks have restarted across the Borough. The 3 accredited walks (Carlton, Gedling Country Park and Mapperley) led by volunteer walk leaders have been well attended by existing walkers and a number of new walkers that have joined since COVID restrictions have reduced.</p> <p><u>Funded swimming lessons</u></p> <p>Working in partnership with Jigsaw Homes, the leisure department has received £26k over 3years to deliver swimming lessons to disadvantaged children. The scheme starts in September and over the 3years will teach 60 children to swim 25m unaided.</p>
Explore options and introduce a 'Swimming Passport' providing access & opportunity for free swimming sessions for under-16s and over 65s	Communities and Leisure		31-Jul-2022		The leisure centres are reviewing timetables of the pools in conjunction with the Covid roadmap to identify possible options for the Swim Passport Scheme.
Explore the options and implement a 'Gedling Forces Leisure Card' for all serving and retired armed forces personnel	Communities and Leisure		31-Mar-2023		<p>The armed forces leisure scheme was promoted at the recent Armed Forces Day, as well as the leisure social media channels.</p> <p>Discussions have been had with 'Forces in the Community' who will help promote the leisure offer to its members.</p>
Deliver the Playing Pitch Strategy	Communities and Leisure		31-Mar-2023		<p><u>Lambley Lane Recreation Ground</u></p> <p>Football Foundation funding decision for facility improvements at Lambley Lane Recreation Ground are</p>

					expected in Q2. Total project costs are £160,000; proposed Football Foundation grant contribution £90,000.
Work with target groups and community organisations to maximise investment opportunities for the Bonington Theatre and Cinema to increase attendance and improve visitor experience	Communities and Leisure		31-Mar-2023		<p><u>The Bonington Re-opening</u></p> <p>The Bonington re-opened on 17th May with a limited capacity of 50 seats (within Social Distancing Rules). The programme has been constrained by limited film releases, with Peter Rabbit 2 being the biggest success during May half-term holidays (average 42 customers per screening, across 21 screenings). Live shows recommenced from July 2021. Customer feedback has been very positive specifically about the welcome, the customer care and the Covid safety and cleanliness.</p> <p><u>16-25 years olds Special Membership Scheme</u></p> <p>The Bonington, with support from the British Film Institute (BFI), is offering 16-25 year olds a brand new, free-to-join, special membership scheme, with reduced priced tickets to film screenings and a series of exclusive evenings with guest speakers and special events. Those booked so far include a Korean evening focused on Minari, a boxing night and a stand-up comedy night</p> <p><u>New Booking System Development</u></p> <p>Pre-assessment for procurement has been completed and the contract documents for the G-Cloud Framework have been submitted to Legal. The intention is to procure the new system from Spektrix, in line with contract standing orders</p>

					and to have the system in place, alongside the new Leisure system, no later than 31st March
Develop and work with key stakeholders to embed a sustainable social prescribing programme across the borough	Communities and Leisure		31-Mar-2023		<p><u>South Notts Community Development Co-ordinator</u></p> <p>The Community Development Co-ordinator (CDC) is funded by Primary Care Networks across South Nottinghamshire and hosted by the Council. The post has identified over 160 community groups across South Nottinghamshire.</p> <p>The CDC has offered the following;</p> <ul style="list-style-type: none"> • Sending the community groups available funding streams • Support letter on behalf of Cotgrave Community Kitchen • Mentoring advice for Meet, Greet and Eat • Co-ordinating and delivering South Nottinghamshire Social Prescribing Network meetings • Delivering and facilitating Community Development Forums (CDF). <p>Some community groups have been supported this quarter to accept signposts from Social Prescribing Link Workers. Although most groups are still not open because of lockdown restrictions.</p> <p>Many groups that are offering activities and services have received support to plan for increased capacity especially groups offering and delivering food parcels.</p> <p>12 community groups have been supported to access the</p>

				<p>South Notts Community Development Growth Fund run by the Council; 9 being successful.</p> <p>Over 20 groups have been supported to achieve other successful funding applications.</p> <p>Under the current pandemic climate the priority is to support community groups who have been offering services to be sustainable in their offer. Some of the community groups were able to expand their offer throughout the pandemic by offering online activities through Zoom.</p> <p><u>Integrated Car Partnership (ICP) Community Development</u></p> <p>The ICP is developing a Project Initiation Document (PID) for its Community Development strategic theme of work, the Executive Lead for which is the Council's Head of Communities and Leisure. Presently Community Development funding to support social prescribing is time-limited and a more sustainable option to support this theme will need to be considered.</p> <p><u>Better Integration of Services</u></p> <p>A new proposed terms of reference for the Gedling Health and Wellbeing Partnership seeks to better integrate partnership working across the statutory, commissioned and voluntary sectors across the Borough. This will be considered in July.</p> <p>Through a Memorandum of Understanding (MoU) between South Nottinghamshire local authorities, the Council is leading on the identification of</p>
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					opportunities to better support the developing social prescribing system.
Directly support local groups to tackle loneliness and isolation	Communities and Leisure		31-Mar-2023	10%	<p><u>Successful NHS Charities Fund bid</u></p> <p>A bid to the NHS Charities Fund by the South Nottinghamshire Integrated Care Partnership (ICP) has been successful in securing funding to support the South Notts Volunteer Befriending Service and a further roll out of the "One Step At a Time" reducing isolation project across the wider area. These projects will support older isolated residents in Gedling and the lead organisation will be Rushcliffe CVS. The Council played a lead role in establishing the Befriending Service during 2020 at the height of the Covid-19 pandemic.</p> <p><u>Loneliness Awareness Week</u></p> <p>The Council promoted Loneliness Awareness Week in June and signposted residents to the Giving for Gedling web pages and the Notts Help Yourself website. Also promoted were the "Two's Company" telephone befriending service offered by the Ark Advice Centre in Gedling and the "One Step at a Time" project being developed in Carlton that aims to connect and support members of the local Carlton community who are feeling isolated and lonely by helping them to become more physically and socially active.</p>
				3%	The Council's Concordat action plan has been shared with the Nottinghamshire Health and Wellbeing Board to inform its
Implement the action plan to deliver the Council's commitment to the Mental Health	Communities and Leisure		31-Mar-2023		

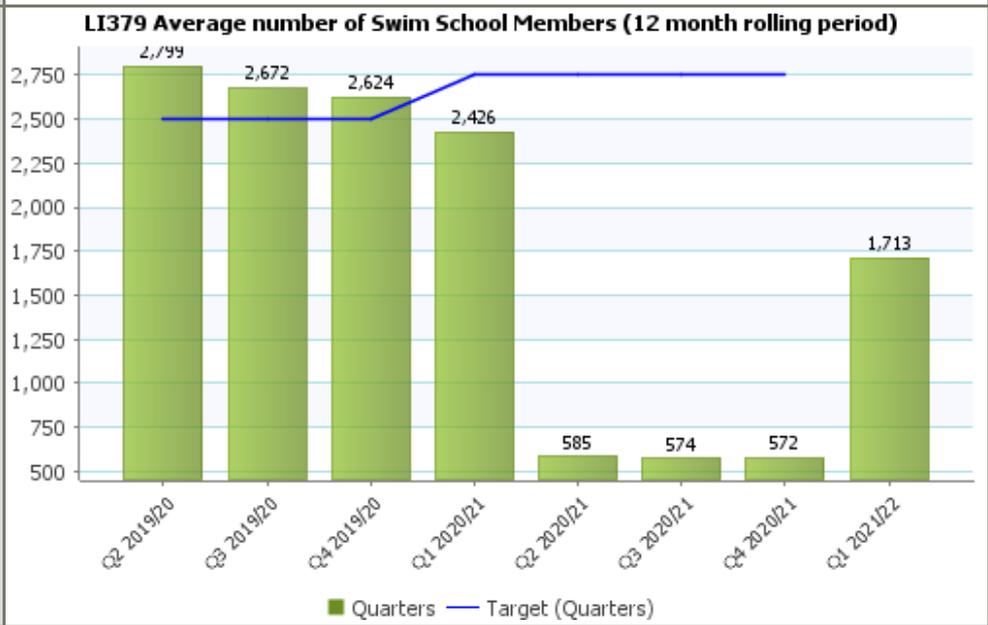
Concordat					<p>planned workshop on 7 July 2021.</p> <p>The Council promoted Mental Health Awareness Week on May signposting residents to:</p> <ul style="list-style-type: none"> • the Mental Health Foundation website • Every Mind Matters NHS advice • NHS Social Prescribing Link Workers
Directly work with groups to support those affected by dementia	Communities and Leisure		31-Mar-2023	10%	<p>The Council promoted Dementia Action Week in May. This included promotion of the following:</p> <ul style="list-style-type: none"> • on-line support sessions for carers • the "Carers Go Free" Leisure offer • resident eligibility for Severe Mental Impairment (SMI) relief on Council Tax • NHS Nottingham and Nottinghamshire Dementia Pathway survey • Radford Care Group's special support sessions for carers of people with dementia

LI379 Average number of Swim School Members (12 month rolling period)

Service Area	Communities and Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
1,713	Tracking Indicator Only	↑	↑

Latest Note

Performance against target

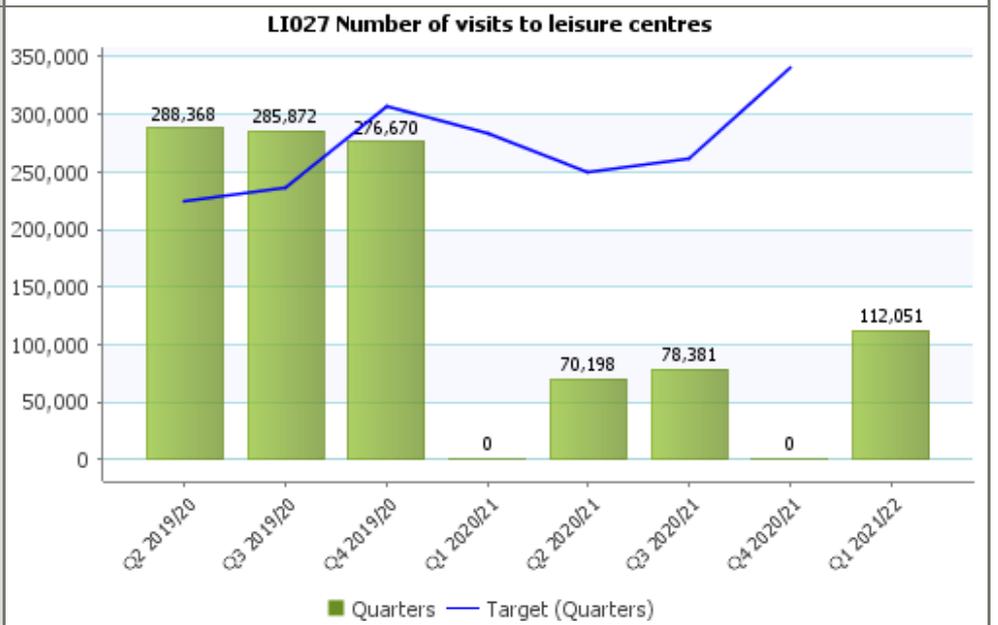


LI027 Number of visits to leisure centres

Service Area	Communities and Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
112,051	Tracking Indicator Only	↑	↓

Latest Note

Performance against target

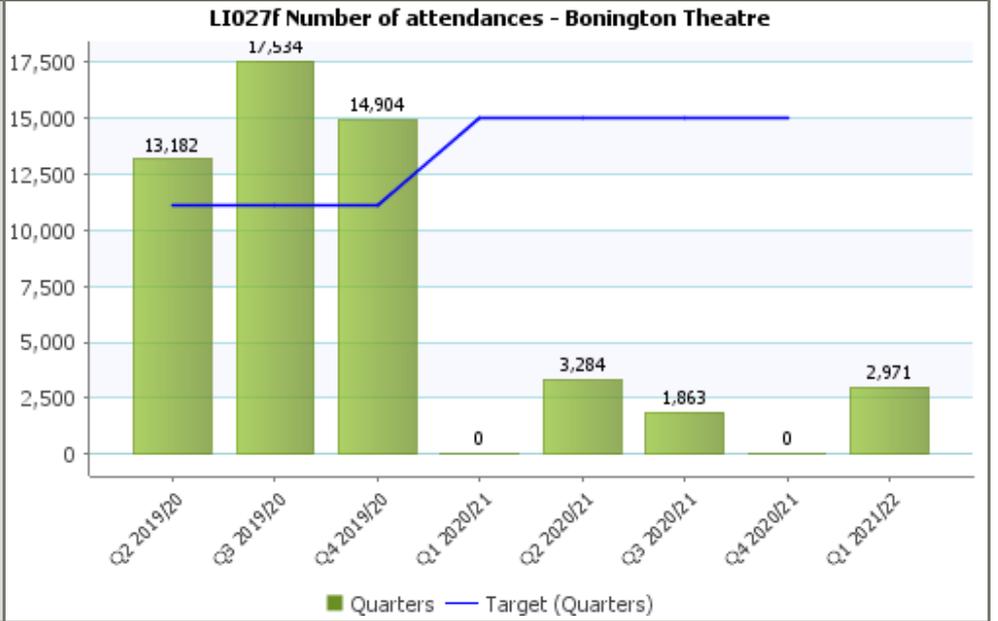


LI027f Number of attendances - Bonington Theatre

Service Area	Communities and Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
2,971	Tracking Indicator Only	↑	↑

Latest Note

Performance against target

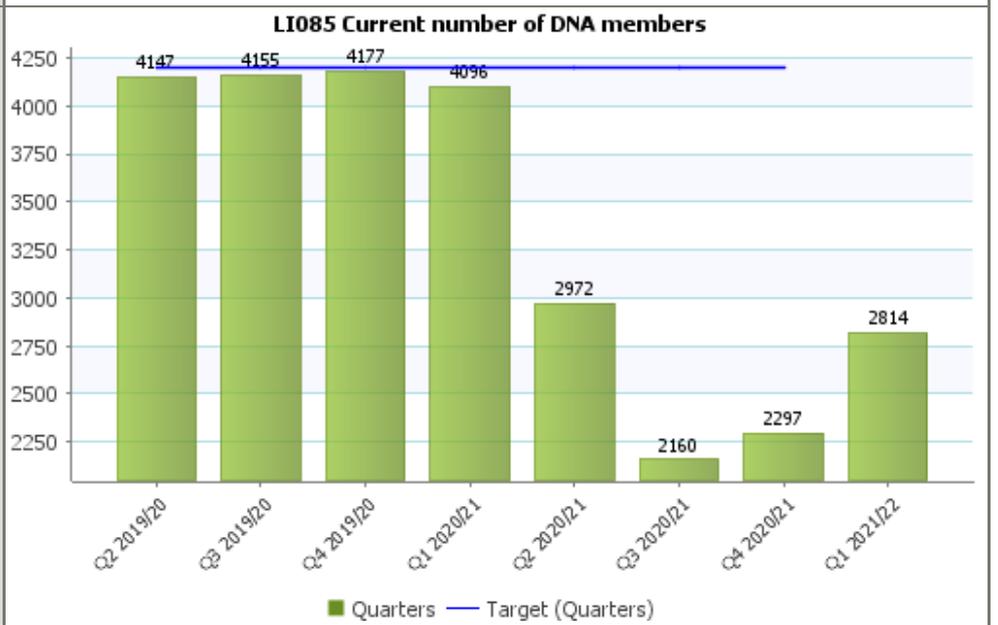


LI085 Current number of DNA members

Service Area	Communities and Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
2814	Tracking Indicator Only	↑	↓

Latest Note

Performance against target



LI074 Average time to process new Housing Benefit claims (in calendar days)

Service Area	Economic Growth and Regeneration	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
15.3 days	15 days		

Latest Note

The number of new benefit claims has significantly decreased due to the majority being processed by the DWP for Universal Credit. This, coupled with our software provider no longer supporting the product, meant we ended our risk based verification scheme on 31 March 2021, meaning we now have to ask for all evidence in support of a claim which takes longer to process new claims.

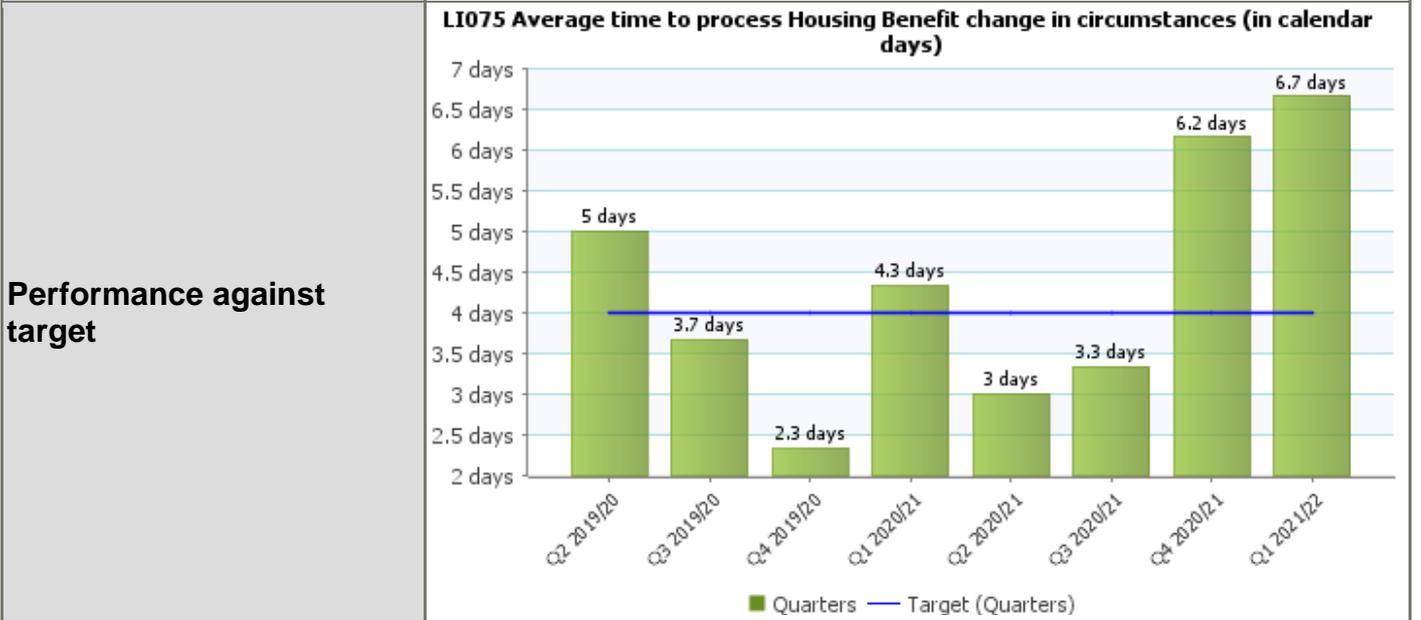


LI075 Average time to process Housing Benefit change in circumstances (in calendar days)

Service Area	Economic Growth and Regeneration	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
6.7 days	4 days		

Latest Note

During Q1 we experienced significantly higher levels of work, specifically around notifications from DWP regarding Universal Credit changes. Universal Credit is reviewed monthly by DWP and presents us with a challenge as circumstances can change up to 12 times a year per customer. We also expect a similar spike in workload in October when the current £20 Universal Credit top up is scheduled to be removed.



LI086 Average length of time spent in temporary accommodation (in weeks)

Service Area	Economic Growth and Regeneration	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
28.4 wks	22 wks		

Latest Note

The lack of large 4/5 bedroom social housing means that we continue to try and re-house families in the private sector, but in reality we struggle to place large families quickly due to their household size. We will never place a family knowing that they cannot sustain a tenancy, and there are several influencers on affordability, namely: welfare reforms e.g. the benefit cap, increasing privately rented rent prices, and LHA rates that are not comparable with the market. From our own experiences in trying to secure new TA options, the market is saturated with those seeking accommodation and those households on benefits do still struggle to secure privately rented accommodation. We continue to assist with deposits, rent in advance and DHP shortfalls wherever possible. We currently have 4 large families living in temporary accommodation, but we also have other households in TA awaiting a specific type of property, and this has a detrimental impact on our figures.

